



Registration Ofsted Number: EY303602

Prospectus 24/25

Myrtle Cottage,
Rackenford, Tiverton, Devon,
EX16 8DU
Telephone no: 01884 881272

Mrs Nicola Welsh
Owner and Manager
Level 4 Qualified BTEC in Childcare
Level 5 Qualified Management
Telephone: 07403 379806

Miss Fiona Kelland
Assistant Manager
Level 3 Qualified in Childcare
Level 3 Qualified in Leadership
Telephone: 07860940968

Little Angels Ethos

As a nanny of 14 years' experience, one of the most rewarding parts of my job, and I believe the most beneficial for the children, was being able to support them in their home environment.

This had a huge influence on the creation of Little Angels, which was established in an Annexe of our family home in the beautiful and peaceful village of Rackenford in April 2005.



Nicola Welsh - Owner

Our intention was to create a home from home environment. I and all of the staff understand the importance of our role in providing a place for children to find their passions, learn and have fun.

Our aim is to build a future together where opportunities for the next generation are loving, caring, fun and secure. Finding their own happiness and success, following their passions, and honing their skills for life is something that is unique to each of us.

Working closely with families we ensure support, guidance and Early Help is available to all. We always feel very blessed to be able to make a difference and be part of it.

All my own children have progressed through Little Angels to the Primary School and Oliver is now at University studying Architecture, Harrison is working in the nursery and has achieved a Level 3 in childcare and our eldest, Eleanor, has completed her Level 2 in Childcare here at Little Angels and is now a full time Nursery Assistant.

Ofsted:

Since Little Angels opened its doors, we have received five Ofsted Inspections, the last of which took place in July 2022. Thanks to our wonderful staff and the support of the families that we work with and my own husband and children, we continue to work at high standards to achieve the best outcomes for children.

Qualifications:

I am registered with Ofsted and offer high quality care for children from the ages of 3 months to 12 years old in a Day Care setting.

I have a level 4 BTEC National Diploma in Nursery Nursing and have worked with children and their families to provide a high standard of care for the last 19 years.

I am Level 5 qualified in Management and very passionate about supporting families to make a difference in children's lives.

Registration Details:

Little Angels has been registered as a Day Care Setting since April 2004, to care for children.

Little Angels Registration number is: EY303602

The building:

Within Little Angels, we have two main playrooms on the ground floor, a kitchen, bathroom and an office for staff.

On the first floor, we have two extra playrooms and another toilet.

The nursery is adapted to reflect the cohort and learning experiences we have available each day.

Staff:

All my staff are recruited for their unique talents and abilities and most importantly for their commitment to the team's ethos, policies and procedures. They are disciplined, thoughtful, loving, and polite. This provides the children with an excellent atmosphere in which they can build relationships, develop, and grow.

Fiona Kelland: Deputy Manager:

Fi joined us in January 2014. Fi is Level 3 qualified in Childcare and in Leadership and Management. Fi became the Assistant Manager in May 2017. In 2024 Fiona became the Deputy Manager and has stood by my nursery ethos and values with deep commitment, working closely with me to achieve better outcomes for all children.

Fi has been instrumental in the deployment of the "Family" application for both staff and parents.

Fi has an open, honest, and loving relationship with all the families and children at Little Angels. She is committed to the Little Angels culture and has a passion to educate our young children and give them the best start possible to their learning journey. I have complete trust in Fiona, who takes all responsibilities of the nursery when I am off-site, and total confidence in her caring for children and managing the team.



Chloe Gregory: Assistant Manager:

Chloe joined our team in January 2017 as a Level 3 Nursery Nurse and has completed her Level 2 in Leadership and Management. She has a wide range of experiences and skills and is the upstairs room leader. Chloe has a loving, happy but firm aura about her that all the children enjoy and respect. She has made me feel very proud in the way she has adapted so naturally to life at Little Angels. Chloe has two children of her own and has a healthy work life balance, working 4 days a week bringing her enthusiasm, energy and understanding of family life with her.

Eleanor Welsh: Level 2 Nursery Assistant:

Eleanor is my daughter and the reason why Little Angels is even here. I could not be prouder that she has completed her Apprenticeship Level 2 in Childcare with Lifetime. She has a calm, caring and extremely patient nature to support children throughout their time with us. The children love her because she loves to role play, has an understanding nature and love's to get stuck in with songs and rhymes and get messy!

Zoe Howarth: Level 3 Nursery Assistant:

Zoe loves being part of Little Angels and is a valued member of the team. Zoe is a room leader and is level 3 qualified. Zoe is bubbly, loving, kind and has a calm, organised nature. She has built great relationships with the children and families to promote a good start in their early learning lives. She provides some amazing learning opportunities for all the children and has been so good and working with different groups, getting to know all the children and helping them all grow and flourish. Zoe is on Maternity and will be back with us January 2026 with her little one!

Megan Poole: Level 3 Nursery Assistant:

After attending Little Angels as a toddler Megan has now come back through our doors as a staff member in Sept 2020. Megan has worked through an Apprenticeship programme completing her Level 2 and Level 3 in Childcare. Megan works upstairs with the younger children and is room leader running the upstairs team to make a positive impact on children's lives. Megan has a very happy, bubbly, and gentle nature and the children bond with her quickly and she keeps these connections throughout children's time with us.

Harrison Welsh: Level 3 Nursery Assistant

Harrison is my son, with Little Angels being such a huge part of our family life, Harrison has built a kind loving nature towards children and their environment. He has achieved

his level 3 qualification in childcare since working at the nursery and he has a passion for inclusion, individualism and sport working with all ages gaining knowledge and skills to improve outcomes for children. He has built solid relationships with the families and inspires children to have a go, make good choices and enjoy a physical and active life.

Amy Baxter-Ziogas: Level 3 Nursery assistant

Amy has come back to help at Little Angels after being 'back up staff' for the last couple of years. She loves our ethos and learning environment and is keen to encourage children to thrive and discover their own learning journeys. Amy has worked at Little Angels for over 9 years and has always stayed in touch and was missed by us all, so we are so glad to have her back to help continue our passion of inclusion and individual children's voices and learning.

Oliver Welsh:

Oliver is my son, he has such a loving, caring nature and excellent at working with the after-school children and in the holidays. Oliver has a natural talent with music and art, and he is always very excited to teach the children how to use the drums and expressively draw! He is constantly smiling and has a positive attitude to life. What a wonderful role model to the children. He is currently attending Plymouth University working towards his foundation degree in Architecture.

Angela Lyddon:

Angie is my mum. She is now retired and has moved to Devon to be with us. She helps out when staff are absent. She has been introduced to many families and has become a great help to the team. She is known by most of the children as 'Nanny Angel'. Its lovely to have my mum around as part of the Little Angels family – thank you mum!

Steve Welsh: ICT maintenance and Bank staff:

Steve is my husband. His support, guidance and positive outlook has allowed me to follow my passion for childcare and establish the Nursery. It is a reminder that anything is possible. I will be forever grateful for his perseverance, understanding and encouragement for me to achieve my dreams of making a difference to so many families lives.

Training:

We all understand that although methods we adhere to are proven to help children to grow, we must keep our minds open. We are all inspired to gain new skills and

knowledge to help each individual child grow and develop. When working with families we draw on the knowledge, skills and experience to support individual families through their beliefs to gain a better quality of life.

All my staff are committed to further training and to develop their own preferred area of expertise. This is monitored and encouraged in their appraisals to ensure the highest quality of care is attained to allow children and staff to achieve their potential.

Safeguarding and Early Help: Safeguarding is everyone's responsibility. As part of our commitment to Safeguarding, all staff are DBS checked and re-accredited in line with legal requirements. All numbers are held securely and checked on termly. DBS are carried out three years if not on an Update service. Our safeguarding policy underpins our settings principles.

Early help is available to support all families to work with us and other professionals, to provide the highest level of 'educare' to everyone that becomes part of The Little Angels family.

Children at Little Angels:

Whilst at Little Angels, all children are treated as individuals to enable each of them to pursue their own interests and achieve their full potential. Through planning we give each child opportunities to experience activities which will help them develop new skills, to grow and become independent. Your child will meet other children, learn how to share, care for, and respect others as well as themselves.

Parents/Carers are encouraged to contribute to their children's development and learning. You will be informed of your child's progress and what activities they have been doing with daily photos as updates on Famly posts, with wow moments and also termly updates. When your child turns 2, they will be due a check with the Health Visitor. A written report will be provided to share with them, so please let us know when this is due so we can work together to ensure you feel fully supported.

Online Journal:

We use a learning journey app called Famly. You will be able to see photos and information of what your child has been learning about each day. Fiona will help you register to use the service and you can use your own observations and photos to build a wonderful memories of your child's learning journey. This is part of an ongoing 'protect our planet' project to reduce the amount of paper we are using, and by moving forward

with new technology we hope all of you will be more interactive and involved in your child's learning, which as you know is vital for children's outcomes.

The Framework:

We have a Statutory Early Years Foundations Stage Framework (EYFS) that we use at Little Angels. We observe each child using their interests, to provide an environment for them to feel safe, be creative and want to learn. The framework has 7 areas of learning, these are the central headings:

- Personal, Social and Emotional
- Communication and Language
- Physical Development
- Literacy
- Mathematics
- Understanding of the World
- Expressive Arts and Designs

Your child will work through the EYFS and are observed and monitored to ensure children make positive progress.

By using children's interests, providing a safe and secure setting, with lots of valid experiences, every child will develop and learn. This has been put into four areas by The Early Years Foundation Stage: Principles into Practice. They are put under 4 themes:

- A Unique Child
- Positive Relationships
- Enabling Environments
- Learning and Development

At Little Angels, we use an Observation, Assessment and Planning circle to ensure every child achieves. Children have three characteristics of effective learning, and these are as follows:

- 1) Playing and exploring – engagement
- 2) Active learning – motivation
- 3) Creating and thinking critically – thinking

By using all the above, we can help to plan a safe, exciting, happy learning environment to help your child reach their full potential.....every child is amazing and deserves an environment that is safe, full of love and inspires them.

Our Curriculum:

We have created a broad curriculum over the year, using stories as a base to start from. Every week on a Friday we share the book and ask families to get involved. We plan for Children to have opportunities to be involved in choosing their own learning, being respectful of events that are important within the children's and family's lives.

Opening Hours:

Little Angels is open during the hours of 7.30 am to 6.00 pm, Monday to Thursday, Friday 7.30-4.30 all year round. We are shut on all bank holidays. We are closed for a week in August or sept which always fall on the summer bank holiday week every year. We are closed on Christmas Eve and between Christmas and new year .

We currently take children to Rackenford School at 9am and collect them at 3:30pm.

Little Angels runs a day session:

- 9am – 3:30 pm

Hours are flexible before and after this core session to suit families' needs, where possible, so please do ask.

We also have slots available in the holidays for school aged children.

Meals: Parents can provide a packed lunch, a meal to be warmed through, or alternatively, during the term time, a hot meal is available from the local school. Breakfast, Snacks and Tea can be provided at an additional cost, or you can provide your own.

Funding: We accept payment through the 9mths, two, three and four-year-old Nursery Education Funding, as well as any other funding/vouchers that families can access.

Charges: Sessions are booked on a term by term basis. An 8 weeks' notice period is required in writing to cancel or amend your child's place.

Once your requested days in the nursery are confirmed, we will ask you to pay a deposit to secure your child's place. This will be the equivalent of one weeks' payment which will be deducted from your first month's invoice.

Please note that this is non-refundable deposit should you subsequently decide not to place your child with us.

There are three options when booking slots. If you have a School age child and would like before and after school care and permanent holidays you will sign up to option 1 and 3.

Option 1 is a term time only contract.

Option 2 is an all year-round contract.

Option 3 is a holiday only contract. *This is for school children who are only looking for cover over the holidays. You will take permanent hours and if you notify me before the cut of date each month, you will get holidays at half price.*

Add Hock hours for all children, term time, all year round or in the holidays will be charged at the hourly/session rate if we have slots available. Once booked these are non-refundable.

We are only a small setting so budgeting is vital to the survival of the business and to ensure we meet all the legal requirements. Children ratios are maintained in the line with the requirements of the Ofsted regulations. This safeguards your children and ensures adherence to our policies.

Invoices are billed monthly in advance and flexible payments can be arranged if needed.

Registration Fee: £30.00 (This covers the cost of Family and set up costs)

Hourly rates vary depending on the age of the child.

Babies – Nursery age: £7.95 per hour

School age children: £6.15 per hour

Snack and drink: 70p

Breakfast: £1

School Meal (term time only): £2.10

Little Angels Tea (holidays only): £2.10

Nappies charged at 25p each

If you are late to collect your child/children or drop off early then charges as per the late policy will apply per child and be added to your next bill. Payments need to be paid the first Friday of every month and late payments will be at risk of an interest charge of currently 8.5%.

Kind words:

We are very fortunate to have received some positive feedback from parents during our time. Here are some of them:

'The reports are amazing. You clearly know them so well and take the time to write lovely detail about how they are developing and how much you enjoy them. They are so lovely to read. I'm always impressed with the wide variety of activities they do every day and I love the focus on vocabulary and reading. Daily photographs are very much appreciated too. Thanks for always giving 100%. I also notice that all the feedback is taken on board. You really do listen and hear us which is amazing. We really value you and the amazing work you do. Thank you.'

'Safe and loving environment for every child to flourish. A vast curriculum that ensures every area of a child's development is included. Amazing communication between staff and parents that makes us feel confident with our child at nursery., it helps me become part of my child's educational journey! My confidence in all the staff, especially Nickki and Fi, to safeguard and take care of my child is incredible, I know they do their utmost to make sure my child is loved, safe and cared for.'

'I know everyone at Little Angels works extremely hard to make sure the children's safety is their main priority. I am familiar with the very effective pick up routines, the daily safeguarding and risk assessments routines. It's amazing to see how Little Angels stick to the staff and child ratios all the times, meaning efficient pick up policies are in place., meaning my child is always in the best care. When watching Little Angels take the children out for walks it is incredibly reassuring to see the effective safety routines in place, all the children are partnered up wearing high visibility clothing. It's clear to see the staff ensure the children's safety throughout the walks and teach the children how to manage their own safety'

'Little Angels runs like a very well-oiled machine. Nickki is an exemplary leader, and I often comment she should run parenting classes to pass on her wisdom and insights. Her compassion, commitment, energy and dedication shines through every single day. She sets extremely high standards of both herself and her team to make sure all the children receive the highest quality'

care. There is nowhere we would rather see our children grow and flourish than with Little Angels.'

'It is a home from home where we have full confidence that they will be safe, have fun and learn. They promote our involvement and value our feedback to ensure the children have a wraparound approach'

We hope you have enjoyed finding out about Little Angels, and that this has answered many questions. Please do not hesitate to get in touch if you would like to arrange a visit. Please see our Facebook page for a virtual tour of the setting. We look forward to working with you to support your 'Little Angels' and watch them grow into happy, well balanced, confident individuals who find their own journey within our world.

Nicola Welsh, Owner and Manager